

RETURN MATERIAL AUTHORIZATION (RMA) REQUEST FORM

A Return Material Authorization (RMA) is an authorization for SafeDecisions, LLC to ship your replacement product and requires you to return the damaged or defective product and/or exchange. An RMA # is required for all product returns to ensure proper crediting of the returned product to your account upon receipt at our Return Center. In most cases, a returned product must be received before a replacement product will be shipped. RMA requests are typically processed within 5 business days after receipt. Incomplete, erroneous, or missing information may delay processing your request.

Please read this form carefully, provide the requested information, sign and date it, and return to SafeDecisions via email at Return@SafeDecisions.com. If you need assistance completing this form, please contact Customer Care at (212) 563-1111.

Customer/Order Information

Customer Name:		Date of Shipment:	
Customer Number:		Contact Name:	
SafeDecisions Invoice #:		Contact Phone #:	
Customer PO #:		Contact Email:	

Reason for Return

- Damaged or Defective Product Return for Refund
 Exchange Other: _____

Product Information

SafeDecisions Product#	Item Description	QTY	Problem (if applicable)

This Return Material Authorization is requested as per SafeDecisions Warranty, and Terms and Conditions which I have read, understand, and agree to without exception.

Customer Signature

Date

Internal Use Only- This section to be completed by a SafeDecisions Representative

RMA #: _____ **Authorized by:** _____

Return Method

To return the product, ensure it is packed in the original packaging, include proof of purchase and RMA Number, and mail the return to the following address:

SafeDecisions, LLC
Return Department
1739 NW 79 Avenue
Doral, FL 33126

Please refer to the **Return Policy** for complete instructions. SafeDecisions, LLC will not be responsible for any damage, loss or delay that occurs during shipping.